

# SITSS00055 RESPONSIBLE SERVICE OF ALCOHOL

Nationally Recognised Training

NATIONALLY RECOGNISED  
TRAINING

## COURSE OVERVIEW

This nationally accredited set of skills aims to equip individuals with the skills and knowledge required for serving alcohol responsibly.

To achieve the accredited part qualification, the candidate must complete one (1) unit of competency; refer to unit list on page 2.

Acacia Education & Training is committed to providing an inclusive learning environment. Principles of access and equity for all students are applied in all programs.

## COURSE OUTCOME

This training applies to the personnel involved in the sale, service, and promotional service of alcohol in licensed premises. It also applies to the licensee who is ultimately responsible for managing the responsible service of alcohol.

## ENTRY REQUIREMENTS

There are no formal entry requirements for this qualification.

- Applicants will be required to undertake a Language, Literacy & Numeracy assessment.
- Applicants will be required to complete a Pre-Training Review.
- Applicants must be able to attend all practical assessments on the assigned dates where required.
- Applicants must be at least 16 years of age to participate in this training.



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## JOB OUTCOMES

This course will develop a range of skills that may be required for roles in the following areas.

- ✓ **Cafe/Bar Worker or Supervisor**
- ✓ **Waiter/Waitress**
- ✓ **Event Caterer**
- ✓ **Bottle Shop Attendant**
- ✓ **Food & Beverage Attendant**

## COURSE DELIVERY



## COURSE DURATION

Students will complete this course in one (1) day and must attend for the full six (6) hours of classroom based training, not including breaks. The methods in which students are assessed may include written questions, projects and observations. Students will need to follow the training plan provided to them at commencement of training to ensure they complete the course in the required timeframe.

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# ESSENTIAL SKILLS FOR THE WORKPLACE



## UNITS OF COMPETENCY

Below are the units of competency required for this course.

UNIT CODE	UNIT DESCRIPTION
SITHFAB002	Provide responsible service of alcohol

## UNIT OVERVIEW

### SITHFAB002 - Provide responsible service of alcohol

This unit describes the performance outcomes, skills and knowledge required to responsibly sell or serve alcohol. This unit applies to all levels of sales personnel involved in the sale, service and promotional service of alcohol in licensed premises.

**Knowledge Evidence examples:** Knowledge of state and territory legislation relating to the responsible service of alcohol; particular types of customers who are at a heightened risk; ways of assessing intoxication.

**Practical Evidence example:** Students will be required to demonstrate procedure to refuse sale or service of alcohol and assist various groups of intoxicated customers.



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## COURSE DELIVERY

This course can be delivered via **Classroom\*** based learning only.

**Theory:** Students must complete their workbooks in class with the designated trainer present.

**Practical:** All practical assessments will be carried out in the classroom with the designated trainer present. It is a requirement that students attend training on the allocated days.

*\*Contact our team or visit the calendar on our website for classes. Group bookings can be arranged also. Minimum numbers may apply.*

## CERTIFICATE

On successful completion of all assessments each participant will receive a Statement of Attainment in:

- **SITSS00055 - Responsible Service of Alcohol**

The successfully completed units provide credit towards the SIT Tourism, Travel and Hospitality Training Package.

*On successful completion of training, students will be issued with an interim certificate through Acacia Education & Training, once they have received this they may then apply through Service NSW for a photo competency card to be issued. For further information visit <https://www.service.nsw.gov.au/transaction/apply-rsa-or-rcg-competency-card>*

## COURSE FEES - \$165

**Subsidised Training:** Participants may be eligible to receive subsidised training or a fee reduction through the NSW Government Smart & Skilled program. Contact Acacia for further information on determining your eligibility or visit <https://smartandskilled.nsw.gov.au/are-you-eligible> This training is subsidised by the NSW Government.

## ELIGIBILITY

To be eligible to receive Smart and SKilled funding, applicants must meet the following criteria:

- living or working in NSW
- 15 years old or older and no longer at school
- an Australian citizen, Australian permanent resident, humanitarian Visa holder or New Zealand citizen.

## STUDENT SUPPORT

### Academic support

Students have access to trainer support throughout the duration of their course, whether they are learning via correspondence, online, or in class. Our experienced trainers are available to answer any questions students may have regarding the learning materials and assessments. The appointed trainer can be contacted via email, phone or video call, students will be provided with these contact details on course commencement.

### Administrative support

The administrative team is available during business hours (9am - 5pm) Mondays to Fridays and can assist students with all administrative enquiries or issues, including enrolment, change of contact details, class schedules, online learning and certification. The administrative team can be contacted using details further below.

## APPLICATION TO ENROL

Acacia is committed to ensuring all applicants clearly understand the details and outcomes of the course they are enrolling in.

For information on the enrolment process and to apply please speak with your workplace coordinator, job service provider, contact us directly or use the online link on our website.

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